

## **White's Ace Interview Process**

This document explains how our interviewing process works so that you fully understand how long it takes and why we are so stringent about the hiring process. To keep our customer service legacy going we are looking for great people who are willing to give us their very best day in and day out. If we feel that you could become a member of our team after reviewing your application, one of our manager's will contact you to discuss starting the process documented below.

To insure that you can help us continue on with our customer service legacy we use a very in-depth interview process consisting of the following aspects:

- Multiple interviews with the management team.
- Product knowledge and personality tests.
- Background checks and former employer references.

This process will take anywhere from five to seven business days to complete. Someone from the management team will stay in contact with you concerning your status for employment during this time period. Upon successful completion of this process, the store manager will meet with you and provide you with a written job offer covering:

- Vacation time if applicable
- Pay Rate
- Work schedule
- Paid Holidays
- Insurance

Sincerely,

Steve White  
President